#### THE UNIVERSITY OF HONG KONG 香港大學 PUBLIC OPINION PROGRAMME 民意研究計劃



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## Public Opinion Programme, HKU Independent Police Complaints Council 香港大學民意研究計劃 獨立監察警方處理投訴委員會

Jointly conduct 合作進行

# Independent Police Complaints Council Public Opinion Survey 獨立監察警方處理投訴委員會(監警會) 意見調查

## Questionnaire (Final) 調查問卷 (定稿)

February 21, 2013 2013 年 2 月 21 日

The Public Opinion Programme (POP) was established in June 1991 at the Social Sciences Research Centre under the Faculty of Social Sciences of the University of Hong Kong. It was transferred to the Journalism and Media Studies Centre of the University of Hong Kong in May 2000, and then back to the Faculty of Social Sciences in January 2002. 香港大學民意研究計劃在一九九一年六月成立,初時隸屬香港大學社會科學學院的社會科學研究中心, 二零零零年五月轉往香港大學新聞及傳媒研究中心,二零零二年一月再轉回香港大學社會科學學院管轄。

## Part I Introduction 第一部分 自我介紹

Good evening! My name is X. I'm an interviewer from the Public Opinion Programme of the University of Hong Kong. We would like to ask for your opinion on the works of Independent Police Complaints Council (IPCC) which would only take you a few minutes, and you can choose to terminate the interview any time. Please rest assured that your phone number is randomly selected by our computer and your information provided will be kept strictly confidential and used for aggregate analysis only. If you have any questions about the research, you can call xxxx-xxxx to talk to our supervisor. If you want to know more about the rights as a participant, please contact the University of Hong Kong (full name: Human Research Ethics Committee for Non-Clinical Faculties of the University of Hong Kong) at xxxx-xxxx during office hours. For quality control purpose, our conversation may be recorded but will be destroyed shortly after our quality control process is complete. Is it okay for us to start this survey?

喂,先生/小姐/太太你好,我姓 X,我係香港大學民意研究計劃既訪問員黎既,我 地而家受獨立監察警方處理投訴委員會(簡稱"監警會")委託進行緊一項全港性抽樣意 見調查,想阻你幾分鐘時間,同我地做一份有關監警會工作既問卷調查。請你放心, 你既電話號碼係經由我地既電腦隨機抽樣抽中既,而你提供既資料係會絕對保密既。 如果你對今次既訪問有任何疑問,你可以打去熱線電話 xxxx-xxxx 同我地既督導員郭先 生聯絡。如果你想知多 D 關於參與研究既權利,你可以喺辦公時間致電 xxxx-xxxx 向 香港大學(全名為:香港大學非臨床研究操守委員會)查詢。為左保障數據既真確性,我 地既訪問可能會被錄音,但只會用作內部參考,並會係短期內銷毀。請問可唔可以開 始訪問呢?

Yes 可以

No 唔可以 → 訪問完成,多謝合作,拜拜。(Interview ends, thank you for your cooperation, bye-bye)

[S1] Is the telephone number here xxxx-xxxx? 請問你既住宅電話號碼係唔係 xxxx xxxx?

Yes 係 No 唔係 (skip to end)

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### Part II Selection of Respondents 第二部分 選出被訪者

[S2] Are there any Hong Kong residents aged 18 or above in your household? (If no one is eligible, interview ends: thank you for your cooperation, bye-bye) 呢份問卷既訪問對象係 18 歲或以上香港居民,同理要每星期住係呢度最少 5 晚既,請 問你屋企宜家有幾多位屬於呢個組別既呢? 【如果戶中冇合資格既被訪者,訪問告終; 多謝合作,收線】

Yes  $\rightarrow$  Interview begins [If the qualified family member is not at home, interviewer please arrange another time for interview] Yes, more than one, \_\_\_\_\_(exact number)  $\rightarrow$ S3 No  $\rightarrow$  Interview ends, thank you for your cooperation, bye-bye. Refuse to answer  $\rightarrow$  Interview ends, thank you for your cooperation, bye-bye.  $f - c \rightarrow$  開始訪問 [如合資格家庭成員不是接聽電話者,請邀請合資格家庭成員聽電 話並重覆自我介紹]  $f 多過- c ( ( へ實數) \rightarrow S3$  $f \rightarrow$  訪問告終, 多謝合作, 拜拜 訪者拒絕回答  $\rightarrow$  訪問告終, 多謝合作, 拜拜 [S3] Since there is more than one available, we hope that all qualified family members have the equal chance to be interviewed, I would like to speak to the one who will have his / her birthday next. (Interviewer can ask: "is there anyone whose birthday is in February or the coming three months?") Is it okay for us to start now?

因為多過一位,我地希望所有合資格既家庭成員都有同等機會接受訪問,所以想請即 將生日果位黎聽電話。(訪問員可舉例說明:『即係有方 2 月或未來三個月內生日既 人係度?』)【開始訪問前,訪問員必須讀出:為左保障數據既真確性,訪問可能會被錄 音,但只會用作內部參考。】

請問可唔可以呢?

Yes – The one answered the phone is the respondent  $\rightarrow$  Start the interview

Yes – Another family member is the respondent [ interviewer please repeat the self-introduction ]  $\rightarrow$  Start the interview

The qualified family member is not at home / not available [interviewer please arrange another time for interview]

No - Family member refuses to answer  $\rightarrow$  Interview ends, thank you for your cooperation, bye-bye.

No - Respondent refuses to answer →Interview ends, thank you for your cooperation, bye-bye. 可以 - 接聽電話的人士是被訪者→開始訪問

可以-其他家人是被訪者【訪問員請重覆自我介紹】→開始訪問

被選中的家庭成員不在家/沒空【訪問員請另約時間再致電】

唔可以-家人拒絕回答→訪問告終,多謝合作,拜拜

唔可以-訪者拒絕回答→訪問告終,多謝合作,拜拜

## Part III Opinion Questions 第三部分 問卷主體部分

#### Awareness of IPCC 對「監警會」的認知

[Q1] Prior to this survey, have you heard of Independent Police Complaints Council, or IPCC? 喺 呢個電話訪問前,請問你有方聽過「獨立監察警方處理投訴委員會」,或者簡稱「監 警會(IPCC)」 呢一個機構呢?

Yes →Continue to Q2a No →Skip to Q5 Don't know / hard to say Refuse to answer 有 →續問 Q2a 冇 →跳至 Q5 唔知道 / 難講 拒答

[Q2a] From where have you heard of IPCC? Any other channels? (Do not read out answers, multiple choices allowed)

請問你係從乜野途徑聽過「監警會」呢?仲有呢?(不讀答案,可選多項)

[Q2b] Have you ever heard of IPCC from the following channels then? (Read out those channels with \* which the respondents have not mentioned in Q2a) (\* Channels previously adopted by IPCC) [Read out options, multiple answers allowed]

咁你有冇從下面既途徑聽過「監警會」呢? (請讀出 "\*"號而被訪者在 Q2a 沒有提及的途徑)("\*"號是「監警會」曾經推出或沿用的宣傳途徑)(讀出答案,可選多項)

巡任人 加尺 血言盲」日陞作山以旧川的旦日还1	工厂喷山石为	「「近ッち	37
	Q2a		Q2b
	First	Other	Have no
	mentioned	mentioned	mentioned
	第一提及	其他提及	没有提及
*Television 電視			
TV series (IPCC the proper way)			
電視特輯(監警有道)			
TV interview 電視訪問			
News 電視新聞			
Other TV programmes 其他電視節目			
*Radio 電台			
* Newspaper (Probe: Which newspaper?)報紙 (追問:咁係:	邊一份?)		
Ming Pao (The IPCC perspective)			
明報(監警透視)			
Sharp Daily (Business of the Cops)			
爽報 (關人差事)			
Other Newspaper stories (Please specify:)			
其他報紙訪問及報導(請註明:)			
Magazines 雜誌			
* Internet 互聯網			

* Advertisements on Public transport (Probe: Which pub	lic transport?)	
公共交通廣告(追問:咁係邊一類交通工具?)	I /	
MTR 港鐵		
Light Rail 輕鐵		
Bus 巴士		
Tram 電車		
Ferry/Pier 渡海小輪 / 碼頭		
Others (Please specify:)		
其他 (請註明:) * Poster (Probe: Where did you see the poster?)		
Place (Please specify:)		
海報(追問:係邊度見到海報?)		
地點(請註明:)		
* Annual report of IPCC / Brochure		
「監警會」年報 / 小冊子		
* IPCC website「監警會」網站		
* IPCC newsletter「監警會」通訊		
* Quarterly meeting between IPCC and CAPO		
「監警會」同警察投訴課的季度聯席會議		
Talks 講座		
Community Activities 社區活動		
Friends/Neighbours/Relatives/Schoolmates		
朋友/鄰居/親戚/同學		
Others (Please specify:)		
其他(請註明:)		
Don't know / can't remember 唔知道 / 唔記得		
Refuse to answer 拒答		

[Q3] To your knowledge, what are IPCC's duties? Any other duties? (Do not read out options, multiple answers allowed)

據你了解,「監警會」既主要工作係D乜呢?仲有呢?(不讀答案,可選多項)

Correct answers

Monitor CAPO's cases handling process

Review/verify investigation reports/results by CAPO

Review statistics on types of Police's behavior that citizens complained

Identify mal-practices in Police's works that has led or may lead to complaints

Monitor Police's follow-up/disciplinary actions towards officers being complained

Improve Police Force's quality of service

Incorrect answers

Investigate citizen's complaints on Police directly

Monitor Police's behavior/conduct

Investigate Police bribing cases

Improve police-community relation / enhance communication

Others (Please specify: \_\_\_\_\_)

Don't know / can't remember

Refuse to answer

正確答案

監察「投訴警察課」所處理個案既程序

審閱 / 覆檢「投訴警察課」所處理個案既調查報告 / 結果 覆檢導致市民投訴既警務人員各類行為既統計數字 找出警方既工作程序中,引起投 訴或可能引起投訴既不當之處 監察警方對被投訴警務人員採取跟進及紀律行動 改善警隊的服務質素 錯誤答案 直接處理 / 調查市民投訴警察個案 監察警務人員行為 / 操守 調查警務人員貪污個案 改善警民關係 / 加強警民溝通 其他 (請註明: \_\_\_\_\_\_) 唔知道 / 唔記得

拒答

[Q4] Do you think IPCC is...? (Read out first two options, order to be randomized by computer, only one answer is allowed)

你認為「監警會」係...?(讀出首兩項答案,次序由電腦隨機排列,只選一項)

A totally independent organization,	not under the Police	完全獨立,唔隸屬於警隊既
Part of the Police	屬於警隊既一部份	
Don't know	唔知道	
Refuse to answer	拒答	

[Q5] What do you think is the most direct channel to make a complaint of Police? (Do not read out options, ONE answers only) 你認為市民投訴警察最有效係經邊個渠道呢? (不讀答案,只選一項)

CAPO	投訴警察課
IPCC	監警會
Police Force (no specified division)	警署 (沒有註明部門)
Office of the Ombudsman, HK	香港申訴專員公署
Equal Opportunities Commission	平等機會委員會
ICAC	廉政公署
DC/Legco members	區議會/立法會議員
Media	傳播媒介
Others(Please specify:	)其他(請註明:)
Don't know	唔知道
Refuse to answer	拒答

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#### Awareness of news on complaints against the Hong Kong Police Force 對過去有關投訴香港警察新聞的認知

[Q6] In the past year, did you hear any news on complaints made to the Hong Kong Police Force? If yes, can you tell me what was it about? (Do not read out options, multiple answers allowed)

係過去一年,你有方聽聞過有關投訴警務人員既新聞?如有,你可唔可以講俾我知係 關於乜野?(不讀答案,可選多項)

Yes

有

HKU 8.18 dispute / Li Keqiang visited HK / dark shadow incident Sex workers complained about police's abuse of power Protestors complained about police's abuse of power Mechanism of complaints against police is complicated, slow statements taking Police forced a boy to pretend as a cross when investigating drugs issue Rape case in Police station Stop and search issue / searching Police's law enforcement of the traffic regulation Media coverage arrangement by Police Police and media coverage arrangement like press area, taking away the reporter who asked about June 4<sup>th</sup> Others, please specify: \_ Heard of, but can't remember the content Refuse to answer No $\rightarrow$ Skip to Q8 Don't know / hard to say  $\rightarrow$  Skip to Q8 Refuse to answer $\rightarrow$ Skip to O8 港大 8.18 風波 / 李克強訪港 / 黑影論事件 性工作者投訴警員濫權 遊行/ 集會人士控訴惡警濫權 香港投訴警察機制繁複錄口供慢 警查毒逼男生扮十字架 警署強姦案 截停搜查事宜/搜身 警方交通方面的執法 警方發放新聞的安排 警方和傳媒採訪的安排如設立採訪區、帶走提問六四問題的記者等 其他,請註明:\_\_\_\_\_ 唔記得 拒答 方→ 跳至 Q8 唔知道 / 難講→ 跳至 Q8 拒答→ 跳至 Q8

[Q7] (Only ask respondents who answered "yes" in Q6) Were you aware of the results of these complaints? (Interviewer repeats the answer mentioned by the respondent in Q6, only one answer allowed)

[只問 Q6 答有者] 咁你有方留意呢 D 投訴既最後調查結果?(訪真	員重複被訪者於 Q6 提及
的答案,每項只選一個答案)	

	Yes 有	Sometimes 一時時	No 冇	Don't know/ hard to say 唔知道 / 難講	Refuse to answer 拒答
HKU 8.18 dispute / Li Keqiang visited HK					
/ dark shadow incident					
8.18 風波 / 李克強訪港 / 黑影論事件					
Sex workers complained about police's					
abuse of power					
性工作者投訴警員濫權					
Protestors complained about police's abuse					
of power					
遊行/集會人士控訴警員濫權					
Mechanism of complaints against police is complicated, slow statements taking 香港投訴警察機制繁複 錄口供慢					
Police forced a boy to pretend as a cross					
when investigating drugs issue					
警員查毒逼男生扮十字架					
Rape case in Police station 警署強姦案					
Stop and search issue / searching					
截停搜查事宜/搜身					
Police's law enforcement of the traffic					
regulation					
警方交通方面的執法					
Media coverage arrangement by Police					
警方發放新聞的安排					
Police and media coverage arrangement					
like press area, taking away the reporter					
who asked about June 4 <sup>th</sup>					
警方和傳媒採訪的安排如設立採訪區、					
帶走提問六四問題的記者等					
Others 其他 (1)					
Others 其他 (2)					

[Q8] Which one of the following types of complaints of the Police Force would you care about most? (Read out options, ONE answer only) 就以下各類對警員既投訴黎講,你自己會最關注邊一類投訴?(讀出答案,只選一項)

On the abuse of power by the police officers On how the police dealt with the demonstration On press releases arrangement On media coverage arrangement On the stop and search issue / searching On the law enforcement of the traffic regulation by the police officers On the usage of violence of the police officers On corruption of the police officers On investigation method of the police officers On the unfairness of the police officers / fair to handle cases On the working attitude of the police officers Don't care about any complaints made to the Police Force Others, please specify: Don't know / hard to say Refuse to answer 有關警員濫權 有關警員處理遊行示威 有關警方發放新聞的安排 有關警方和傳媒採訪的安排 有關警員截停搜查事宜/搜身 有關警員交通方面的執法 有關警員使用暴力 有關警員貪污 有關警員查案方法 有關警員不公平 / 公正處理案件 有關警員工作態度 唔關注任何投訴警察的事情 其他,請註明:\_\_ 唔知道/難講 拒答

#### Image and confidence in IPCC 對「監警會」的看法

(Interviewers read out): I will now briefly introduce to you the work of IPCC, and please answer some questions based on the impression you have for IPCC.

[訪問員請讀出]: 而家我會向你簡單介紹「監警會」既工作,之後請你就你對「監警 會」既印象回答一D問題。

IPCC is an independent organization from the Hong Kong Police Force, members to be appointed by the Chief Executive. It is an important part of the "two-tier" complaints system of the Hong Kong Police Force, specifying in monitoring and reviewing public complaints made to the police force via the CAPO. Although public complaints made to the police force are processed through the CAPO, results must be passed by the IPCC in order to make sure the investigation is impartial, objective and transparent.

「監警會」係一個完全獨立於香港警務處既機構,委員由行政長官委任,係香港投訴 警察制度「兩層架構」既一個主要部份,專門負責監察同覆檢「投訴警察課」調查市 民投訴警察個案既工作。雖然市民投訴警察都係由警方既投訴警察課調查,但調查結 果必須要得到「監警會」既通過,確保調查係公平、公正同透徹既。 [Q9] Do you think IPCC is independent in monitoring and reviewing public complaints of the Police? (Read out options, only one answer is allowed)

你覺得「監警會」能唔能夠以一個獨立既身份去監察同覆檢市民投訴警察既個案? (讀 出答案,只選一項)

Independent	獨立
Quite independent	頗獨立
Half-half	一般
Not quite independent	唔太獨立
Not independent at all	唔獨立
Don't know / hard to say (do not read out)	唔知道/冇意見[不要讀出]
Refuse to answer	拒答

[Q10] Do you think IPCC is able to monitor and review CAPO's investigation in an impartial and objective way? (Read out options, only one answer is allowed) 你覺得「監警會」能唔能夠公平公正咁監察同覆檢「投訴警察課」既調查工作呢? (讀出答案,只選一項)

Impartial and objective	公平公正
Quite impartial and objective	頗公平公正
Half-half	一般
Not quite impartial and objective	唔太公平公正
Not impartial and objective at all	唔公平公正
Don't know / hard to say (do not read out)	唔知道/冇意見[不要讀出]
Refuse to answer	拒答

[Q11] Do you think IPCC's complaint monitor and review is efficient? (Read out options, only one answer is allowed) 你覺得「監警會」監察同覆檢投訴個案既效率係點? (讀出答案,只選一項)

Efficient	有效率
Quite efficient	頗有效率
Half-half	一般
Not quite efficient	唔太有效率
Not efficient at all	方效率
Don't know / hard to say (do not read out)	唔知道/ 方意見 [不要讀出]
Refuse to answer	拒答

[Q12] What do you think of IPCC's level of transparency in complaint monitor and review? (Read out options, only one answer is allowed)

你覺得「監警會」既監察同覆檢投訴個案既透明度係點?(讀出答案,只選一項)

High	高
Quite high	頗高
Half-half	一般
Quite low	頗低
Low	低
Don't know / hard to say (do not read out)	唔知道/冇意見[不要讀出]
Refuse to answer	拒答

[Q13] Overall speaking, are you confident in IPCC? (Interviewer probe intensity) 請問你對監警會有方信心?(訪員追問程度)

Very confident	好有信心
Quite confident	幾有信心
Half-half	一半半
Not quite confident	唔係幾有信心/幾冇信心
Not confident at all	好冇信心
Don't know / hard to say(do not read out)	唔知道/冇意見[不要讀出]
Refuse to answer	拒答

[Q14] (Only ask respondents who have answered "Not quite confident" and "Not confident at all" in Q 13) Why do you think it is "Not quite confident"/ "Not confident at all"? Any more? (Do not read out options, multiple answers allowed)

(只問 Q13 答「唔係幾有信心 / 幾方信心」或「好方信心」的受訪者) 點解你對監警會 方信心呢?仲有呢? (不讀答案,可選多項)

Committees are appointed, not elected by citizens Both are under the Government May take sides with police officers when monitoring or reviewing cases It's like self-investigation Police officers could be appointed as committees The process and results of complaints are not released to public Don't think IPCC investigate or monitor complaints in citizen's perspective No direct investigation, monitor only, no actual authority Only responsible for monitoring and review, didn't investigate directly May cover up the truth to avoid unfavorable impact on Police's image Not clear about IPCC's works Other (Please specify :\_\_\_\_\_) Don't know / hard to say Refuse to answer 委員都係委任而非民選 覺得兩者同屬政府人員/機構 監察或覆檢個案時可能會偏袒警務人員 好似自己人查自己人 警員都可以被委任為委員之一 投訴既過程同結果都唔會公開 唔覺得佢地會站在市民既立場/角度調查或者監察投訴 佢地唔會直接處理投訴,只係監察/冇實權 只負責監察同覆檢工作,冇直接參與調查 為避免不利消息影響警方形象,可能會隱瞒事實真相 唔係好清楚監警會既工作/運作 其他(請註明:\_\_\_\_\_) 唔知道/難講 拒答

請問你對現時兩層架構既投訴警察有方信心?(訪員追問程度)

Very confident  $\rightarrow$  Skip to Q17好有信心  $\rightarrow$  跳至 Q17Quite confident  $\rightarrow$  Skip to Q17幾有信心  $\rightarrow$  跳至 Q17Half-half  $\rightarrow$  Skip to Q17 $-++ \rightarrow$  跳至 Q17Not quite confident (continue to Q16)唔係幾有信心/幾冇信心  $\rightarrow$ 續問 Q16Not confident at all (continue to Q16)好冇信心  $\rightarrow$ 續問 Q16Don't know / hard to say (do not read out)  $\rightarrow$  Skip to Q17唔知道/冇意見[不要讀出]  $\rightarrow$  跳至 Q17Refuse to answer  $\rightarrow$  Skip to Q17拒答  $\rightarrow$  跳至 Q17

[Q16] (Only ask respondents who have answered "Not quite confident" and "Not confident at all" in Q15) How do you think IPCC could improve this two-tier complaints system? (Do not read out options, multiple answers allowed) (只問 Q15 答「唔係幾有信心/幾方信心」或「好方信心」的受訪者)你認為監警會可以

[八间 215 答 告诉成有信心/ 成为信心」或 为为信心」的支部有所認為监言會与以 點樣改善呢個兩層架構既投訴制度?(不讀答案,可選多項)

IPCC should have authorization to investigate IPCC should have authorization to investigate serious cases IPCC should have authorization to decide punitive sanctions on police officers who violated regulations Shorten the time for investigation and review Simplify the monitor and review procedures Increase transparency More promotion Involve individuals from different classes in the process Others (Please specify :\_\_\_\_\_) No area needs to be improved Don't know / hard to say Refuse to answer 監警會應該要有調查權 監警會應該要有調查嚴重個案既權利 監警會應該有權決定對違規警員既懲罰 縮短調查及覆檢既程序 提高透明度 增加宣傳 讓不同階層人士都可參與其中 其他(請註明:\_\_\_\_\_) 沒有需要改善的地方 唔知道/難講 拒答

#### Overall perception on IPCC 對「監警會」的整體意見

[Q17] Overall speaking, do you think IPCC's image is? (Read out options, only one answer is allowed) 整體黎講,你覺得「監警會」既形象係? (讀出答案,只選一項)

Positive (continue to Q18)正面>續問Q18Quite positive (continue to Q18)頗正面>續問Q18Half-half  $\rightarrow$  Skip to Q19 $-++\rightarrow$  跳至Q19Quite negative (continue to Q18)頗負面>續問Q18Negative (continue to Q18)負面>續問Q18Don't know / hard to say (do not read out)  $\rightarrow$  Skip to Q19唔知道/方意見[不要讀出]  $\rightarrow$  跳至Q19Refuse to answer  $\rightarrow$  Skip to Q19拒答  $\rightarrow$  跳至Q19

[Q18] (Only ask respondents who have answered "Positive" and "Quite positive" in Q17) Why do you think it is "Positive" or "Quite positive" or "Quite negative" or "negative"? Any more? (Do not read out options, multiple answers allowed)

[只問 Q17 答「正面」或「頗正面」或「頗負面」或「負面」的受訪者] 點解你覺得[讀 出 Q17 的答案]呢?仲有呢? (不讀答案,可選多項)

Positive answers

IPCC members have sufficient and professional knowledge to monitor and review IPCC is independent enough IPCC is fair enough IPCC has high transparency IPCC has high efficiency IPCC has sufficient authorization to fulfill its duties IPCC provides a helpful monitoring system/mechanism IPCC's structure gives people confidence Other positive answers (Please specify :\_\_\_\_\_) Negative answers

Don't think IPCC members have sufficient and professional knowledge to monitor and review

No trust in IPCC's independence

IPCC might take sides with police officers when monitoring ot reviewing cases

IPCC has low transparency

IPCC has low efficiency

IPCC doesn't have sufficient authorization to fulfill its duties

Other negative answers (Please specify :\_\_\_\_\_)

Don't know / hard to say

Refuse to answer

正面答案

監警會人員有足夠及專業知識去做監察同覆檢既工作 監警會夠獨立 監警會夠公正 監警會既透明度好高 監警會既效率好高 監警會有足夠既權力去履行職責 監警會提供監察系統/機制有助監察 監警會架構使人安心/有信心 其他正面答案(請註明:\_\_\_\_\_)

負面答案

不相信監警會人員有足夠及專業知識去做監察同覆檢既工作 不相信監警會既獨立性 監警會係監察/覆檢個案時可能會偏袒警務人員 監警會既透明度好低 監警會既效率好低 監警會冇足夠權力去履行職責 其他負面答案 (請註明: \_\_\_\_\_) 唔知道/難講

拒答

[Q19] Lastly, what are your expectations on IPCC? Any more? (Do not read out options, multiple answers allowed)

最後,整體而言你對「監警會」有乜野期望?(不讀答案,可選多項)

Hope IPCC can improve Police-community relation / enhance its communication Hope IPCC can monitor HK Police Force's work effectively Hope IPCC can pressure HK police effectively in order to improve their works Hope IPCC can explain more to citizens the work / complaints system of HK Police Force Hope IPCC can ensure citizens will get appropriate Police services Hope IPCC can provide a channel for complaints against police Others (Please specify :\_\_\_ Don't know / hard to say Refuse to answer 希望監警會可以改善警民關係 / 加強警民溝通 希望監警會可以有效監察香港警察既工作 希望監警會可以有效俾香港警察適當壓力令工作做得更好 希望監警會可以向市民多解釋香港警察既工作 / 投訴機制 希望監警會可以保障市民得到適當既警察服務 希望監警會可以提供投訴香港警察既渠道 其他(請註明: ) 唔知道/難講 拒答

## Part IV Demographics 第四部分 個人資料

We would like to ask you some personal information for aggregate analyses. Please rest assured that your information provided will be kept strictly confidential. 我地想請問您一 d 簡單既個人資料以作綜合分析,你所提供既資料係會絕對保密,請 放心。

[DM1]	Gender 性別	
Male Female		男 女
[DM2a]	Age 年齡	

(Exact age)	(準確數字)
Do not want to tell	晤肯講

[DM2b] **[**For those who do not want to tell their exact age **]** Age interval (Interviewer can read out the intervals)

【只問不肯透露準確年齡被訪者】	年龄(範圍)[訪問員可讀出範圍]
18 - 19	18 - 19 歲
20 - 24	20 - 24 歲
25 - 29	25 - 29 歲
30 - 34	30 - 34 歲
35 - 39	35 - 39 歲
40 - 44	40 - 44 歲
45 - 49	45 - 49 歲
50 - 54	50 - 54 歲
55 - 59	55 - 59 歲
60 - 64	60 - 64 歲
65 - 69	65 - 69 歲
70 or above	70 歲或以上
Refuse to answer	拒答

[DM3] Education Attainment 教育程度

Non-educated / pre-elementary education	未受教育 / 學前教育
Primary	小學
Junior secondary (F.1 – F.3)	初中(中一至中三)
Senior secondary (F.4 – F.5, vocational	高中(中四至中五包括工藝程度)
training included)	預科(中六至中七)
Matriculation	專上非學位(文憑/證書課程)
Tertiary, non-degree (Diploma / Certificate)	專上非學位(副學士課程)
Tertiary, non-degree (Associate degree)	專上學位
Tertiary, degree	研究院或以上
Postgraduate or above	拒答
Refuse to answer	

[DM4] Occupation 職業

Managers / administration staff	經理及行政人員
Professional	專業人員
Associate professional	輔助專業人員
Clerk	文員
Service worker and Shop & market sales worker	服務工作及商店銷售人員
Skilled agricultural & fishery worker	漁農業熟練工人
Craft & related trade worker	手工藝及有關人員
Plant & machine operator / assembler	機台及機器操作員及裝配員
Unskilled worker	非技術工人
Studens	學生
Homemakers	料理家務者
Retired	已退休
Unclassified	不能辨別
Others (Unemployed and non-workers included)	其他(包括失業及其他非在職者)
Refuse to answer	拒答

[DM5] Personal monthly income (including all income source) 每月個人收入 (請包括所有收入來源)

No income HK\$1 – HK\$3,999 HK\$4,000 – HK\$5,999 HK\$6,000 – HK\$7,999 HK\$8,000 – HK\$9,999 HK\$10,000 – HK\$14,999 HK\$15,000 – HK\$19,999 HK\$20,000 – HK\$24,999 HK\$25,000 – HK\$39,999 HK\$40,000 or above Refuse to answer

沒有收入 HK\$1-HK\$3,999 HK\$4,000-HK\$5,999 HK\$6,000-HK\$7,999 HK\$8,000-HK\$9,999 HK\$10,000-HK\$14,999 HK\$15,000-HK\$19,999 HK\$20,000-HK\$24,999 HK\$25,000-HK\$39,999 HK\$40,000或以上 拒答

[DM6] Family monthly income (including all income source) 每月家庭收入 (請包括所有收入來源)

HK\$3,999 or below HK\$4,000 – HK\$5,999 HK\$6,000 – HK\$9,999 HK\$10,000 – HK\$14,999 HK\$15,000 – HK\$19,999 HK\$20,000 – HK\$24,999 HK\$25,000 – HK\$29,999 HK\$30,000 – HK\$39,999 HK\$60,000 or above Refuse to answer HK\$3,999 或以下 HK\$4,000 – HK\$5,999 HK\$6,000 – HK\$9,999 HK\$10,000 – HK\$14,999 HK\$15,000 – HK\$19,999 HK\$20,000 – HK\$24,999 HK\$25,000 – HK\$29,999 HK\$30,000 – HK\$39,999 HK\$60,000 或以上 拒答 [DM7] Residential District 居住地區

中西區
灣仔區
東區
南區
深水埗區
九龍城區
黄大仙區
觀塘區
油尖旺區
葵青區
荃灣區
屯門區
元朗區
北區
大埔區
沙田區
西貢區
離島區

Thank you for your time. If you have any questions regarding this interview, you can call xxxx-xxxx to talk to our supervisor, or the Human Research Ethics Committee for Non-Clinical Faculties of the University of Hong Kong at xxxx-xxxx during office hours to verify this interview's authenticity and confirm my identity. Good-bye!

問卷已經完成,多謝你接受訪問。如果你對呢個訪問有任何疑問,可以打熱線電話xxxx-xxxx 同我地既督導員聯絡,或者係辦公時間打 xxxx-xxxx 向香港大學操守委員會查詢今次訪問既真 確性同埋核對我既身分。拜拜!

\*\*\*\*\* End of questionnaire \*\*\*\*\*

\*\*\*\*\*問卷完\*\*\*\*\*